Insurance State of the Market

September 2023

Agenda

- Introductions
- Role of insurance broker
- ► Insurance 101
- State of the Insurance Market Today
- Questions

Introductions

- Derek Hammond
 - ► CFO, Flaherty & Collins Properties
- Neil Heider
 - ► Risk Management Consultant, MJ Insurance
- Nicole Zack
 - ► Agent, Commercial Compliance Specialist, D&M Insurance Solutions
- Ryan Flanagan
 - Executive Vice President, Heffernan Insurance Brokers
- Pete Romano
 - National Real Estate Practice Leader, Lockton Companies

Insurance 101 - stabilized properties

- Types of Coverage
 - ▶ Property & Business Interruption/Loss of Rents
 - General Liability

Insurance 101 - stabilized properties

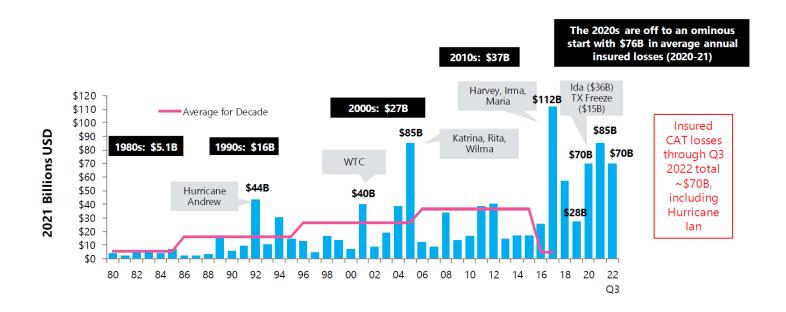
- Factors Impacting Premiums
 - Quality of Data
 - ▶ Replacement Cost Value
 - ► Capturing relevant data i.e. roof replacement
 - ▶ Timeliness of information
 - Location
 - Size (# of buildings, # of stories, etc)
 - Sprinklered vs non-sprinklered
 - Construction Type

Insurance 101 - stabilized properties

- Premiums: Function of Total Insured Value (TIV) x Rate
 - ► How is rate determined?
 - Replacement Value relevant with inflation today
 - Business Interruption/Loss of Rents
 - Anticipated gross rents vs NOI
 - ▶ 12 months vs 18 months
 - Valuation Change + rate change = premium increase

- How did we get here?
 - CAT Losses
 - Pressure on insurance carriers meeting solid returns
 - Reinsurance Supply and Demand Imbalance

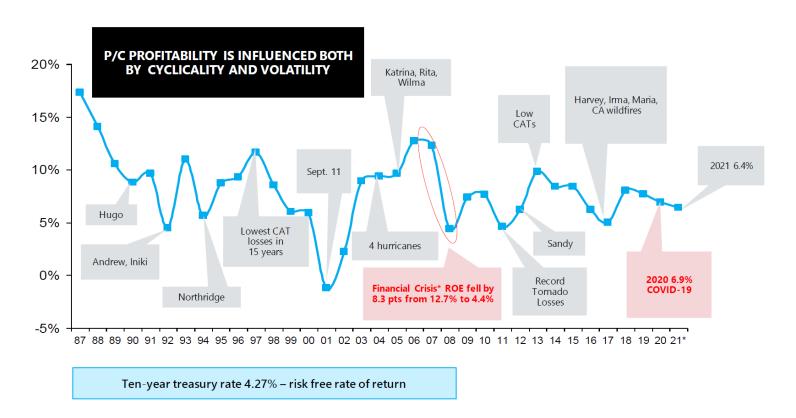
U.S. inflation-adjusted insured CAT losses: 1980-2022: Q3*



*Stated in 2021 dollars except 2022:Q3 (2022 dollars).

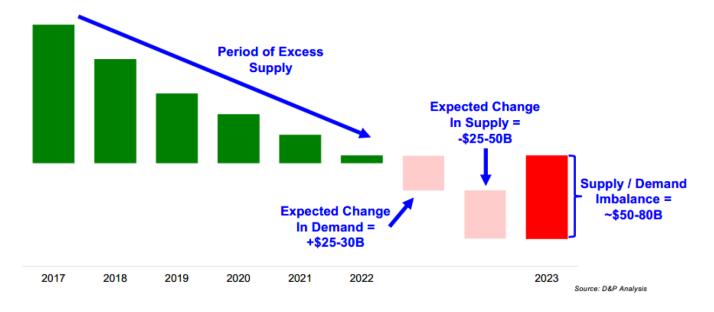
Sources: Property Claims Service, a Verisk Analytics business (1980-2019); 2020-21 figures from Munich Re; 2023 YTD data from Aon; Insurance Information Institute; University of South Carolina, Risk & Uncertainty Management Center.

ROE: Property/casualty insurance by major event, 1987–2021* **S&P500 Average ROE 13% vs. Insurance Industry of 6.5%**



Reinsurance supply and demand imbalance

Reinsurance is "Insurance for Insurance Companies". It protects insurance companies from very high claims that could impact their <u>capital base and/or solvency</u>. By ceding risk to a reinsurer, an insurer reduces their net liability on individual risk and catastrophe protection.



Higher reinsurance attachment points have caused primary insurers to pay more losses.

- Exclusions from carriers
 - Earthquake
 - Flood
 - ▶ Wind/Hail
 - General Liability
 - ► Assault & Battery
 - Weapons

- Alternative program structures to consider:
 - Property Plus Aggregate
 - Split Program
 - Structured Program
 - Self-Insurance Program (With Front and/or Captive)
 - Alternative CAT Strategies

Top alternative program structures

PROPERTY PLUS AGGREGATE

- An aggregated deductible that sits above the per occurrence deductible.
- · Provides additional risk taking, lower premium with balance sheet protection given that it is an aggregated deductible
- · Provides financial upside in "good" loss years.

SPLIT PROGRAM

· Bifurcate program and create multiple towers by occupancy, construction type, geography.

STRUCTURED PROGRAM

- A multi-year and/or multi-line solution designed specifically to address clients' needs by maximizing retained risk, financed risk and risk transfer more efficiently.
- $\bullet \ \ \text{The program provides volatility management and profit sharing for good performance}.$

SELF-INSURED PROGRAM (WITH FRONT AND/OR CAPTIVE)

• A program where the insured takes a significant self-insured retention using a front or captive to evidence risk transfer.

ALTERNATIVE CAT STRATEGIES

- Parametric products are not triggered by loss but rather a defined outcome (e.g., wind speed maintaining 115MPH for 60 seconds)
- Within the property tower or structured standalone to buy-down deductibles or provide capacity

- Factors Impacting Renewals
 - Experience with recent renewals
 - Master policy vs stand-alone
 - ► Lender/LPA requirements

How to impact your result





Engage lender's if considering alternative risk or large retention changes.



Focus on submission quality and data (replacement cost valuations critical).



Highlight risk management, loss control and claims best practices.



Explore viability of alternative risk products/retentions.

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Questions?